PMC Precision MicroControl Corp.

TechNOTE

Title: Using Windows' System Information Tool for Trouble-Shooting
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Summary
Windows' System Information program captures a wealth of diagnostic information about your entire system. The information may be saved as a text file and e-mailed to PMC to assist with trouble-shooting.

More Information
The following instructions detail how to create a System Information file on various versions of Microsoft Windows.

Windows 98 / ME / XP

1. Click **Start**, point to **Programs**, point to **Accessories**, point to **System Tools**, and then click **System Information**
2. On the **File** menu, click **Export**
3. Select a file name and location (folder) for the exported data
4. Click **Save**

Windows 2000

1. Click **Start**, point to **Programs**, point to **Accessories**, point to **System Tools**, and then click **System Information**
2. Highlight the top line of the folder tree, System Information
3. On the Action menu, point to All Tasks, and then click Save As Text File
4. Select a file name and location (folder) for the exported data
5. Make sure the **Save as** type says Text File, and then click **Save**

Windows NT 4

1. Click **Start**, point to **Programs**, point to **Administrative Tools (Common)**, and then click **Windows NT Diagnostics**
2. On the **File** menu, click **Save Repost...**
3. In the **Create Report** dialog for **Scope** select All Tabs, for **Detail Level** select Complete, and under **Destination** select File, then click **OK**
4. Select a file name and location (folder) for the exported data
5. Click Save